



THE TSUBAKI TOWER

TO OUR VALUED GUESTS

April 20, 2021

Håfa Adai from The Tsubaki Tower Management and Staff:

We regret to inform you that The Tsubaki Tower's Food and Beverage dine-in outlets, Casa Oceano and Milano Grill, will be temporarily closed until Monday, April 26, 2021.

We received confirmation that some of our team members have tested positive for COVID-19. The affected employees are in isolation and contact tracing is in progress. We are in progress working together with DPHSS and GHRA to ensure the safety of our guests and team members. With an abundance of cautions, our guest rooms, Hinekka deli, infinity pool, and Nunu Bar are still open.

Out of care for our guests and team members, The Tsubaki Tower will undergo a thorough cleaning and sanitization to meet all CDC and Guam Department of Public Health guidelines. The safety of our guests and team members is our top priority and look forward to reopening once this process has been completed.

Also some of the media stating that our hotel will be closed is FAKE. We apologize for any inconvenience this may cause you and look forward to serving you again soon.

Si Yu'os Ma'ase'
General Manager



Ken Yanagisawa